

November 2, 2021
Special School
Election

ELECTRONIC POLLBOOK TRAINING

COMPUTERS
WILL BE
DELIVERED
ELECTION
MORNING

ELECTRONIC POLLBOOK (EPB) OPERATOR/INSPECTOR

ROLES & RESPONSIBILITIES

Purpose:

The EPB Operator is responsible for managing the laptop and utilizing the E-Pollbook software to verify voter registration and assigning a ballot number and voter number to the voter.

Additional responsibilities include setting up the laptop workstation, saving the voter file and reports in the appropriate location, providing excellent customer service, referring to the Chairperson when an unusual situation arises, assisting with the ballot reconciliation process, and the duties of a general Election Inspector.

For the November 2, 2021 election we will not have dual Pollbooks – with the social distancing guidelines we do not want voters moving too quickly through the check-in line and causing congestion in the voter area.

ELECTRONIC POLLBOOK (EPB) OPERATOR

ROLES & RESPONSIBILITIES (con't)

Process:

BEFORE POLLS OPEN

- ★ Assemble the EPB Book Laptop
- ★ Assist with other setup work as available and needed
- **★** Take Oath of Office and print name on Attendance Sheet

ELECTION

- ★ Pull up the voter's record on the EPB by swiping/scanning their driver's license through the scanner or by typing in the voter's name (last, first) in the Search field.
- ★ Ensure that the EPB record is the correct one by comparing the voter's name and birth date on the Application to Vote form with that on the EPB record.
- ★ Pass the Application to Vote form to the Inspector assigned to assist with ballots (Ballot Inspector)
- ★ Check the Voter record for any Status Flags and where found, address with the Chair to resolve
- ★ Issue a Regular Ballot if there is no Status Flag or if the Status Flag issue is resolved
- ★ Tell the assigned Voter Number and Ballot Number to the Ballot Inspector
- ★ Once you receive confirmation from the Ballot Inspector on the assigned Voter Number and Ballot Number, issue the ballot
- ★ Verify that the ballot was successfully issued

ELECTRONIC POLLBOOK (EPB) OPERATOR

ROLES & RESPONSIBILITIES (cont.)

Process (cont.):

POST-ELECTION

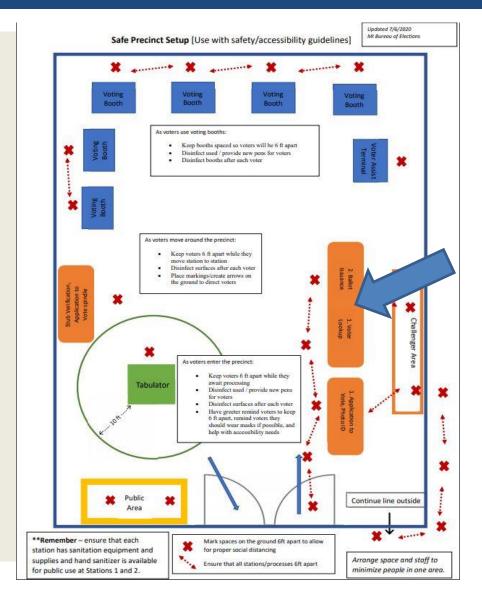
- ★ Complete Ballot Summary Report and ensure the precinct balances
- ★ Run and save all required reports on the flash drive
- ★ Disassemble the EPB Laptop (wrap up cords and place all equipment into the computer bag neatly)
- ★ Assist with other closing procedures work as available and needed

Best Practices to Minimize Issues:

★ Communication concerning Voter and Ballot Numbers between the EPB Operator and the Ballot Inspector is essential to ensure that you don't accidently create an issue that may not be uncovered until later in the day

ELECTION MORNING: PREPARE THE EPB FOR OPENING THE POLLS PLAN PRECINCT LAYOUT

- On election morning you will set up your station
- Place the EPB in between the station for voters to fill out their Application to Vote and the inspector assigned to hand out the ballot you will be teammates throughout the day to ensure ballot and voter numbers assigned in the EPB and on the application to vote are the same
- Be sure to keep paper resources close in case of Pollbook problems or power outages
 - Blank, lined List of Voters to record voter's name and ballot number (this is in the Pollbook binder - you will need to add these voters in the EPB once your computer is back up and running)
 - Precinct List Binder to look up voters



NOTICE TO ALL COMPUTER OPERATORS

- ★ This computer is to be used for Election purposes only
- ★ Internet usage is not allowed
- ★ Do not play games on the computer while working the Election
- ★ Do not manipulate any of the data in the Electronic Poll Book or on the Program Flash Drive

ELECTION MORNING: EQUIPMENT CHECK



Laptop Bag

Laptop computer with power cable and power strip

Encrypted flash drive

Mouse and mouse pad

USB Port Expander

ID Scanner

(you may have one or both – use just one)



We are excited to announce that after 11 years we have upgraded all our Electronic Poll Book Computers!

Every precinct now has a brand new computer w/accessories and new flash drives

The new encrypted flash drives do not have a separate, secure area to save your reports and backups – that means no more Privacy Zone!! You just need to unlock the new flash drive and you are ready to save your data and reports! No more worrying if you are saving in the Privacy Zone!

ELECTION MORNING: PREPARE THE EPB FOR OPENING THE POLLS

Setting up the Laptop

BEFORE YOU TURN YOUR COMPUTER ON:

- ★ Plug laptop into a surge protector and plug into the wall & laptop
- ★ Keep laptop plugged in throughout the day
- ★ Plug in the mouse USB (see page 9 for mouse set up)
- ★ Plug in the card reader/scanner

TURN YOUR COMPUTER ON:

★ Wait for computer to load - STOP AND WAIT

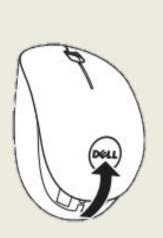
AFTER DESK TOP IS FULLY LOADED

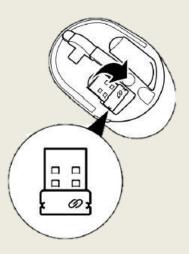
★ Insert Flash Drive into USB port on laptop

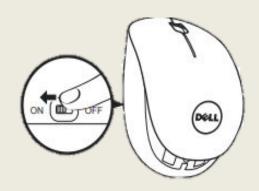
ELECTION MORNING: PREPARE THE EPB FOR OPENING THE POLLS

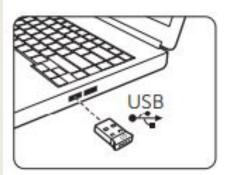
Setting up your wireless mouse

- ★ Locate the slot on the front of the mouse cover. Using your fingertip, pry open the mouse cover.
- ★ Remove the USB dongle from its compartment
- **★** Replace mouse cover
- ★ Slide the power switch to turn on the mouse
- ★ Insert the USB dongle to the USB Port on your computer









LOG INTO BITLOCKER FLASH DRIVE

- Insert flash drive into a USB port (use the USB extender if needed)
- Once the flash drive is inserted into a USB port on the laptop, the BitLocker password must be entered in order to access the encrypted flash drive.
- If a window appears stating that the drive is not accessible, click OK. Then proceed with the following steps to unlock the drive.
- If an "Unlock Drive" pop-up appears in the lower right corner of the screen, click the message, then skip to Step 3 below, otherwise:

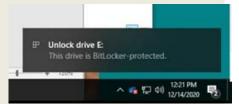


- 1. Open Windows file explorer
- 2. Click on Removable Disk or USB Drive
- 3. Enter the password: Nov022021
- 4. Click Unlock
- Minimize window



Location is not available

F:\ is not accessible





LOG INTO THE EPB SOFTWARE

- ★ Double-click the EPB icon on desktop
- ★ Enter the
 Encryption
 Password and
 hit Enter
- ★ Enter User Name and User Password and hit Enter



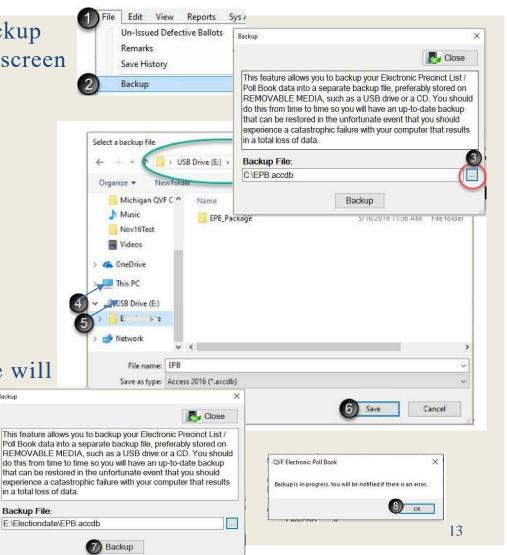


*Election day user name & passwords will be provided on election day but are typically: First Initial Last Name & the password is the Last Name Plus Election Date (short date)

SAVE EPB BACKUP TO FLASH DRIVE

- 1. Click File or click the flashing "Backup Overdue!" text at the bottom of the screen
- 2. Click Backup
- 3. Click ... box at the end of the path
- 4. Select This PC
- 5. Select USB Drive (Drive letter may vary)
- 6. Click Save
- 7. Click Backup
- 8. The Backup is in progress message will appear, and the backup continues briefly in the background

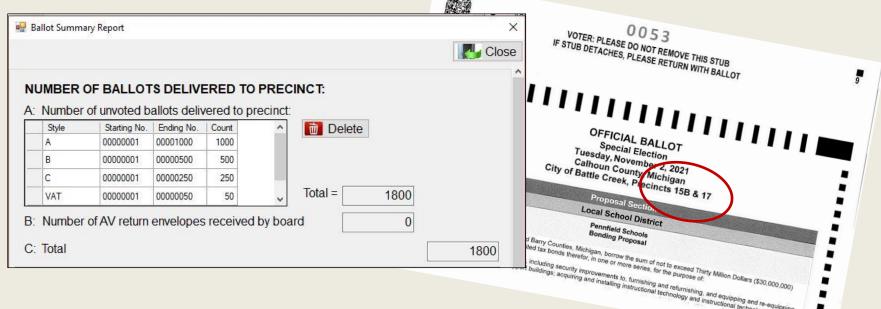
Do this often throughout the day!!



OPENING POLLS BALLOT SUMMARY REPORT

You must record all ballots delivered to the precinct.

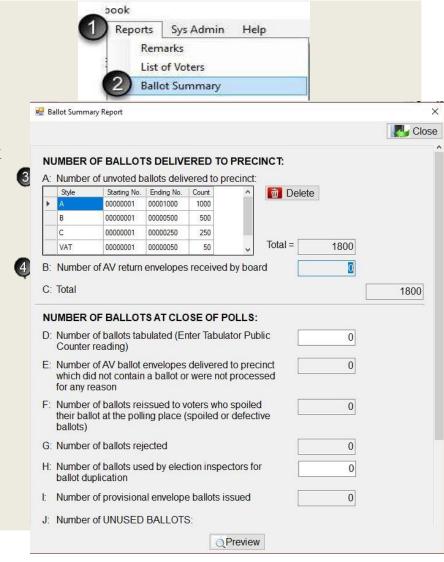
Most precincts will only have one ballot style for this election. Every precinct will have numbered VAT (Voter Assist Terminal) Ballot stock (goldenrod envelope)



Precinct #15 & 17 have more than one ballot style. You will need to enter the number sequence of each ballot style in your Ballot Summary Report

OPENING THE POLLS: BALLOT SUMMARY REPORT (cont.)

- 1. Click Reports
- 2. Click Ballot Summary
- 3. Enter Ballots (use the Tab button to move through field)
- ★ Enter your starting number. (Enter A, B or C in the "Style" column for multiple ballot precincts leave blank if you only have one ballot style) Enter the ending ballot number in the "Ending No." Column. TAB
- ★ Enter "VAT" in the "Style" column for the VAT ballots. Enter your starting number. Enter the ending ballot number in the "Ending No." column. TAB
- ★ PLACE CURSOR IN FIELD D. AND HIT THE TAB BUTTON AFTER ENTERING BALLOT NUMBERS BEFORE YOU CLOSE OR THE INFORMATION WILL NOT HOLD. This screen will automatically count the number of ballots delivered to the precinct.
- 4. (B) Absentee ballots will be processed in the precinct for this election. Enter in the total number of AV ballots that are delivered in the morning by the Clerk staff you will update this number as more ballots are delivered

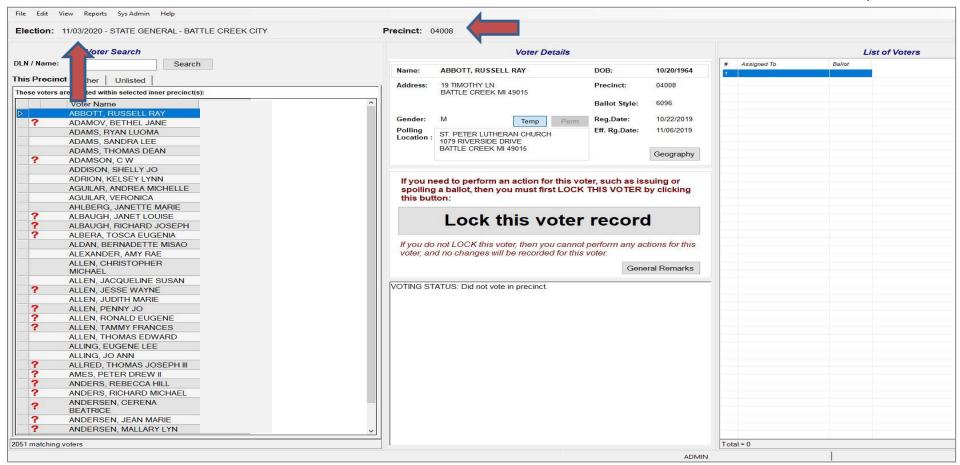


READ THE EPB MAIN SCREEN: THREE SECTIONS

The Left side of your screen is the "working side"

Middle section is selected voter's record

Right side is List ONLY (you can not make changes from this side)



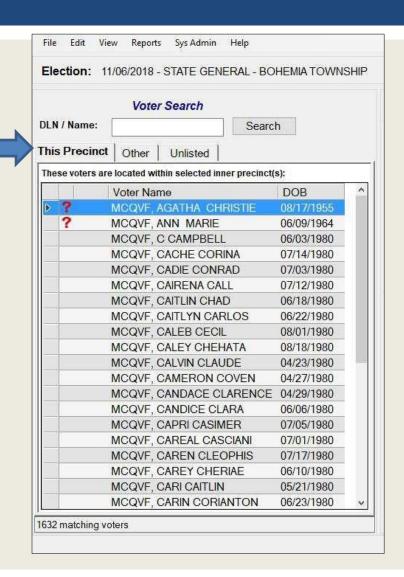
MAKE SURE YOUR ELECTION DATE AND PRECINCT (last 2 digits) ARE CORRECT CALL CITY HALL IMMEDIATELY IF THERE IS A PROBLEM!

READ THE EPB MAIN SCREEN: VOTER SEARCH

Voter Search

Three tabs:

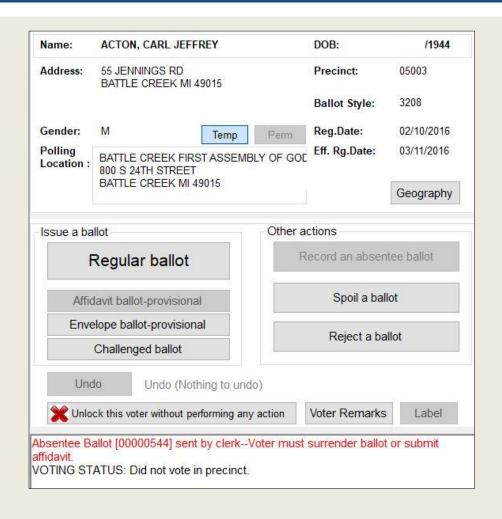
- **★** This Precinct
 - ★ Precinct List of voters in your inner precinct
- * Other
 - ★ Voters in other precincts in the jurisdiction
- * Unlisted
 - ★ Add voters not found in other two lists - ONLY USED AT THE DIRECTION OF THE CLERK'S OFFICE



READ THE EPB MAIN SCREEN: VOTER DETAILS

★ Voter Registration Information

- ★ Voter name, DOB, Address, & Gender
- ★ Precinct & Ballot Style
- ★ Polling Location & Registration Date
- **★** Geography Button
 - ★ Detailed district information
- * Action Box
 - ★ Lock voter in to issue or spoil ballot
- **★ Voter Status Flags**
 - ★ Important status messages about voter



READ THE EPB MAIN SCREEN: LIST OF VOTERS

List of Voters

- ★ Records voters processed in a running list
 - ★ Voter number
 - ★ Voter name
 - ★ Voter ballot number
- ★ Refer to list and its total to balance with the tabulator throughout the day
- ★ Creates report that inspectors print after the close of polls
- **★** This section is read-only



PROCESS THE VOTER

Application to Vote/Ballot Selection Form Picture ID must be shown unless it's not in the voter's possession. A voter without ID may instead complete the Affidavit of Voter Not in Possession of Picture ID below and vote a regular ballot. March 10, 2020 Presidential Primary Precinct ELECTION INSPECTOR COMPLETES PRINT NAME: SELECT BALLOT TYPE HERE hereby request the ballot type marked below for this election. (You must select one ballot type below. If you do not select a ballot type, a ballot will not be issued to you.) ☐ ID AFFIDAVIT COMPLETED SELECT ONLY ONE BALLOT TYPE: ELEC INSP. INITIAL Democratic Party Presidential Primary Ballot BALLOT STYLE Republican Party Presidential Primary Ballot BALLOT NO. I certify that I am a United States citizen and Ballot without Presidential Primary (if available). Note: This ballot choice is for voters not voting in the presidential primary who wish to vote on other proposals or candidates (if on ballot.) a registered and qualified elector in this VOTER NO. precinct, and hereby make application to vote at this election.



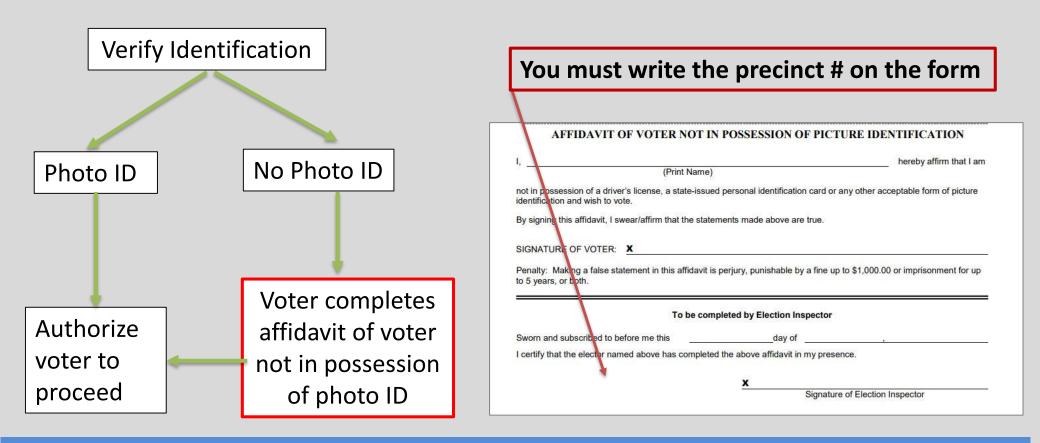


OR

l,	hereby affirm that I am not in possess
(Print Name)	
of a driver's license, a state-issued personal identific wish to vote.	ation card or any other acceptable form of picture identification an
By signing this affidavit, I swear that the statements	nade above are true.
SIGNATURE OF VOTER: X	
	perjury, punishable by a fine up to \$1,000.00 or imprisonment for
to 5 years, or both.	perjury, punishable by a fine up to \$1,000.00 or imprisonment for least of the second
to 5 years, or both.	
to 5 years, or both. To be comp	eleted by Election Inspector day of,
to 5 years, or both. To be comp Sworn and subscribed to before me this	eleted by Election Inspector day of,

PHOTO ID REQUIREMENT

Driver's License * State Personal ID * Federal or State Issued ID * US Passport * Military ID * Student ID * Tribal ID



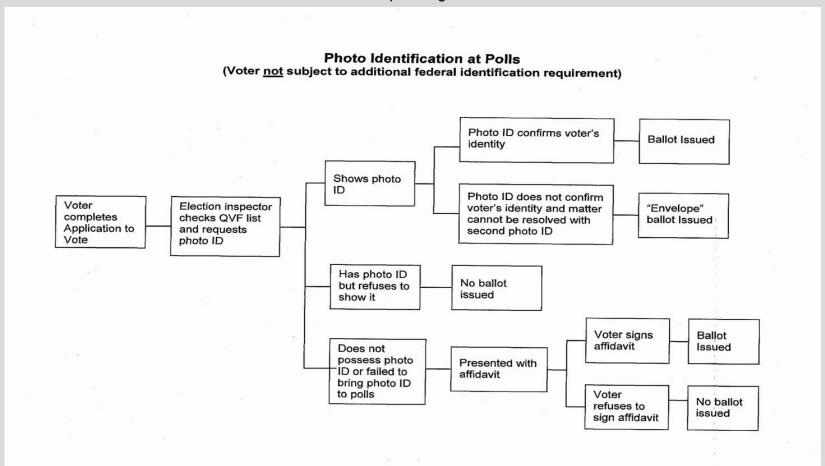
If voter's identity is in question, process as "Envelope" ballot without Provisional Ballot form.

PHOTO ID REQUIREMENT

Driver's License * State Personal ID * Federal or State Issued ID * US Passport

* Military ID * Student ID * Tribal ID

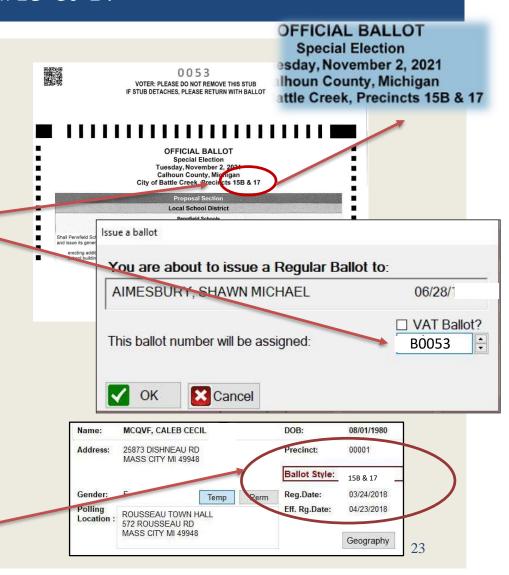
The flow chart below illustrates the different scenarios that may occur during the picture identification verification process and their corresponding solutions:



PRECINCTS WITH MULTIPLE BALLOT STYLES

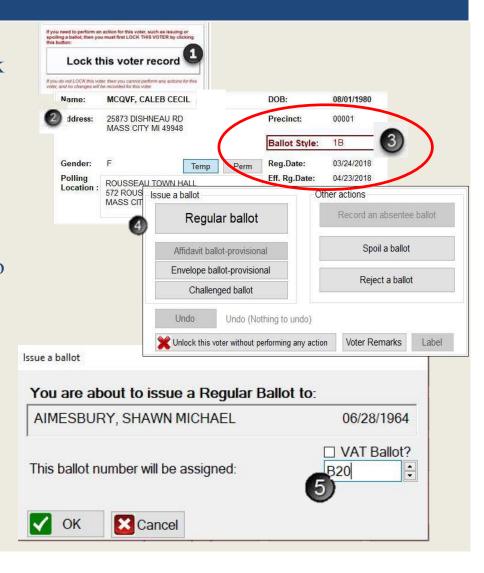
Precinct #15 & 17

- You have more than one ballot style due to more than one school district in your precinct.
- Each ballot style has a letter. You must include the letter when entering the ballot number in the ballot assignment field (ie: A0001, B0001).
- Be sure to always check the ballot style in the voter's profile section.



ASSIGN THE BALLOT: BASIC STEPS

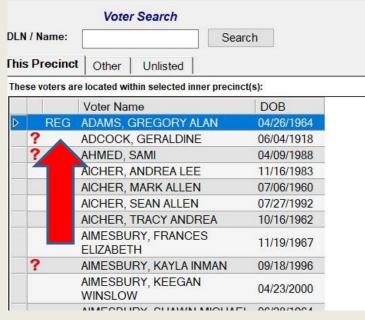
- 1. Swipe the voter's DL (if you swipe their ID the E-Pollbook will automatically lock you into the correct voter). If you type in the voter's name you will need to highlight and select the record which matches the application to vote, and then click "Lock this voter record"
- 2. Verify the voter's info on the App to Vote matches EPB (DL address doesn't have to match but the App to Vote and EPB must match)
- 3. For multiple ballot style precincts, you MUST verify what ballot style to issue to the voter
- 4. Click Regular Ballot
- 5. Enter the ballot number exactly as printed on the ballot (include the letter for multiple ballot precincts)
- 6. Click OK



VERIFY THE BALLOT WAS ISSUED

Verify the ballot was issued in the confirmation window and in:

- 1. This Precinct
- 2. Information screen
- 3. List of Voters



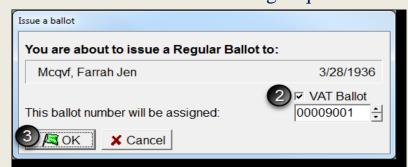


Voter Assist Terminal (VAT) Ballots - ICX

When a voter requests to use the ICX or Voter Assist Terminal (VAT) to vote, issue a blank ballot (with a numbered stub). Since they will make their selections using the VAT which prints their votes on a blank ballot, they will not receive a regular ballot with a traditional number sequence.

To record such ballots in the Electronic Pollbook, search for the voter in the EPB as usual and select a ballot type to record. When assigning this voter's ballot number, you must indicate that it is a VAT Ballot by checking the VAT box. This action tells the system to use the blank ballot numbering sequence when

auto advancing. If it is the first VAT ballot of the day, enter the first ballot number of the blank ballot stock. VAT ballot numbers will advance automatically like other ballots do when the Auto Advance option is enabled and after the first number is entered. To record a VAT ballot:



- 1. Click the button for the kind of ballot being assigned (Regular, Provisional...
- 2. Add a checkmark to the VAT box
- 3. If this is the first VAT ballot of the day, enter the ballot number in, otherwise, confirm the VAT ballot number matches The sequence and click OK.

Voter will be given a Voter card and will proceed to the Voter Assist Terminal.



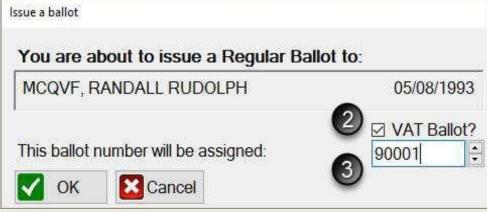
ISSUE VAT BALLOTS

Voter Assist Terminal (VAT) voters are issued a blank ballot with a numbered stub.

1. Click the button for the type of ballot being assigned (Regular, Provisional...)

- 2. Check the VAT Ballot box
- 3. Enter or confirm the VAT ballot number and click OK
- 4. Hand voter a ICX Voter Card and numbered VAT Ballot
- 5. Direct voter to the ICX station.

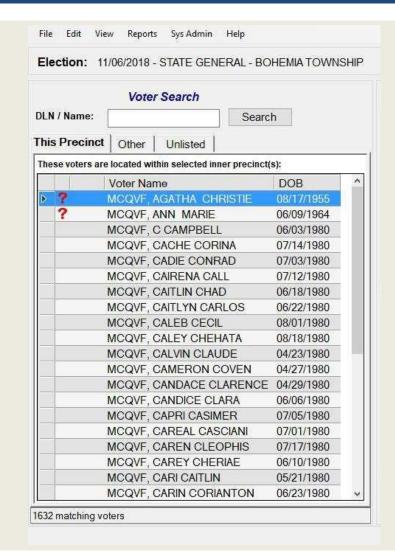
 Remind them to proceed to the tabulator with their printed ballot and ICX card after voting



READ VOTER STATUS FLAGS

Note the ? next to voter names

- ★ Assist these voters with their registration or other status issues before issuing a ballot
- ★ Read more details on their situations in the voter status window at the bottom of screen



PROCESS VOTER WITH STATUS FLAGS: AV-S&AV-R

- ★ Absentee ballot sent by clerk
 - ★ Voter must surrender the absentee ballot or complete the Affidavit of Lost or Destroyed Absentee Ballot after approval from the Clerk
 - ★ Process as a Regular ballot
 - ★ Place the surrendered AV ballot in the Local Clerk envelope
- ★ Absentee Ballot sent/received by clerk
 - ★ Voter was sent an absentee ballot and returned it to the Clerk
 - **★** DO NOT issue this voter a ballot; they have already voted

Absentee Ballot [00000025] sent by clerk--Voter must surrender ballot or submit affidavit.

VOTING STATUS: Did not vote in precinct.

Absentee Ballot [00000028] sent/received by clerk--Do not issue ballot. VOTING STATUS: Did not vote in precinct.

PROCESS VOTER WITH STATUS FLAGS: CHALLENGES; FEDERAL ID REQUIREMENT

- ★ Voter's status is CH Age, Citizenship or Residency
 - ★ Formal Challenge: complete the challenge process before issuing a challenged ballot
 - ★ Seek assistance from the precinct chairperson to complete this process
 - ★ EPB processing is the same as a regular voter except Challenged ballot is selected
 - ★ CHAL will appear next to the voter's name after processed
- ★ Voter must show ID before voting
 - **★** (Federal requirement)
 - ★ Must show photo ID or a paycheck, government check, utility bill, bank statement, or a government document which lists his or her name and address

Voter's Status is CHALLENGED: AGE
VOTING STATUS: Did not vote in precinct.

Voter's Status is CHALLENGED: CITIZENSHIP
VOTING STATUS: Did not vote in precinct.

Voter's Status is CHALLENGED: RESIDENCY
VOTING STATUS: Did not vote in precinct.

Must show ID before voting (Federal Requirement). VOTING STATUS: Did not vote in precinct.

PROCESS VOTER WITH STATUS FLAGS: VERIFY STATUSES

- ★ Voter's Status is To Be Verified:
 Address Unclear, Confirmation
 Notice, or Surrendered License
 - ★ Voter must verbally confirm address listed in the EPB
 - ★ If the voter does not confirm the address, follow the procedure for voters that have moved
- ★ Voter's status is V: Confirm Citizenship
 - ★ Voter must complete a voter registration card and mark yes on the citizenship box
 - ★ If the voter marks no, DO NOT issue a ballot

Voter's Status is TO BE VERIFIED: SURRENDERED LICENSE VOTING STATUS: Did not vote in precinct. Voter's Status is TO BE VERIFIED: CONFIRM CITIZENSHIP VOTING STATUS: Did not vote in precinct.

PROCESS VOTER WITH STATUS FLAGS OR INSPECTOR ACTION MESSAGE

- ★ Voter's Status is V: Sign Reg Card
 - ★ Voter must complete a voter registration application prior to being issued a ballot (make note on the application what the status flag is)
- **★** Voter Message: Challenged Ballot
 - ★ See next slide for instructions for processing challenged ballots
 - ★ Voter registered within 14 days prior and on to Election Day with an alternate form of residency verification

Voter's Status is TO BE VERIFIED: SIGN REGISTRATION CARD VOTING STATUS: Did not vote in precinct.

Election Inspector Action Required - This voter's ballot must be recorded as Challenged.

VOTING STATUS: Did not vote in precinct.

VOTERS WHO HAVE MOVED

- If the address on the application to vote does not match what is in the EPB or the voter has been asked to verify their address
- If outside of the jurisdiction, then ask when they moved
- Don't offer eligibility information, make the voter provide accurate information
- Be ready with voter's information when calling Clerk
- If voter claims to have registered within the 0-14 days with Clerk, ask for registration receipt

Within the jurisdiction

- Vote at old precinct 1 last time—complete Election Day Change of Address
- Vote at new precinct register with local clerk with residency verification

To a new jurisdiction

- Less than 60 days before the election:
 - Vote at old precinct complete Authorization to Transfer Voter Registration
 - Vote at new precinct register with local clerk with residency verification
- More than 60 days before the election:
 - Vote at new precinct register with local clerk with residency verification

Election Day Change of Address/Authorization to Transfer Voter Registration ☐ I have moved within the same city or township, please update my record By signing below, I authorize the transfer of my voter registration record to the new address list above. I understand that this address may be in a new jurisdiction and that I will recei NOTE: Voters who moved outside of the jurisdiction more than 60 days prior to the election should be directed to their new clerk to register on Election Day Election Inspector: Place this form in the Local Clerk Envelope.

ABSENT VOTERS APPEARING AT THE POLLS

- This will happen more often with the implementation of "no reason" absentee voting
- Always call the Clerk to verify
- Inspectors can reassure voters that all AV ballots already returned are being processed

- Call Clerk so that the Clerk can mark the ballot as surrendered in the OVF
- The AV ballot must be sealed in the return envelope and the envelope must be signed
- Write "Surrendered" across the envelope
- Issue the voter a precinct ballot
- Put the AV ballot in the local clerk #10 envelope

Brought AV to Polls

Lost, Destroyed, or Never Received Ballot

- Call Clerk to verify not returned
- Clerk Rejects AV in QVF as not to accept later in the day
- Complete Lost or Destroyed AV Affidavit
- Put the Affidavit in the local clerk #3 envelope

- Not an option on Election Day
- Returned AV ballot is processed

Changed Their Mind (AV ballot already returned)

Voters marked AV Sent/Received should not be issued a ballot. They already voted.

CHALLENGERS

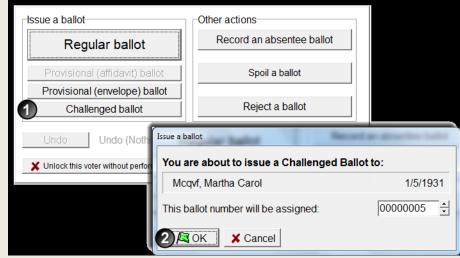
Challenged Voters

If a voter is challenged by a Challenger the voter must be issued a Challenged ballot and that Challenged ballot must be recorded in the EPB. Please note, the Challenge must be directed to the chairperson and all steps must be carried out prior to issuing the challenged ballot. Follow the instructions below to issue a challenged ballot in the EPB software.

To issue a Challenged ballot:

Pull the voter's record up in the EPB software, lock it in if necessary and:

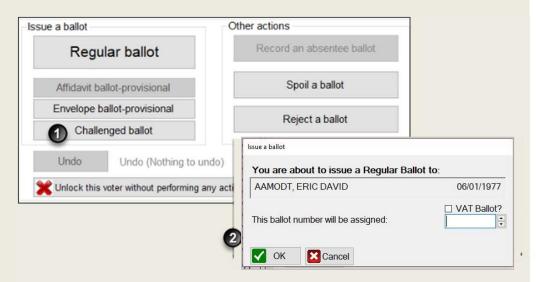
- 1.Click Challenged ballot
- 2. Verify the ballot number being issued is correct or enter the ballot number and Click OK



Important note: The ballot number must be written on the physical ballot and covered with a piece of paper or post-it tape. In addition, full documentation of the challenge must be recorded in the paper binder pollbook.

ISSUE A CHALLENGED BALLOT

- ★ Search and lock voter record
- ★ Click Challenged ballot
- ★ Verify the ballot number being issued is correct or enter the ballot number and click OK.



- **Important note on processing a challenged ballot:
 - Write the ballot number in pencil on the upper left-hand corner of the ballot, being sure to avoid any barcodes or timing marks (not on the ballot stub).
 - Conceal this number with a small piece of white paper taped over the number.

PROCESS A SPOILED BALLOT

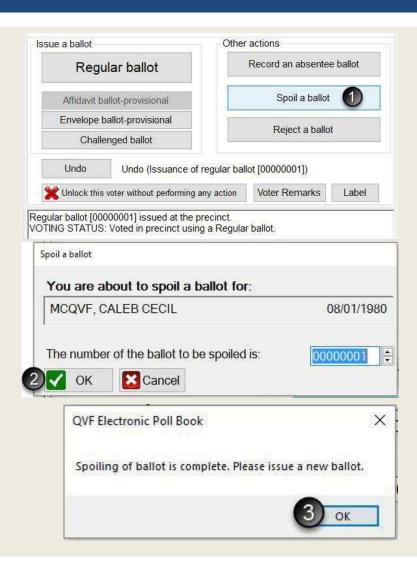
AFTER YOU PHYSICALLY HAVE THE BALLOT IN YOUR HAND

Search and lock the voter:

- 1. Click Spoil a ballot
- 2. Click OK the software will automatically enter the ballot number you are spoiling
- 3. Click OK
- 4. Write "SPOILED" Across ballot and place in Envelope 4 Spoiled Ballot

Note: Lock the voter in again to issue their next ballot

Make sure you update the voter's Application to Vote



ABSENT VOTERS APPEARING AT THE POLLS

IF A VOTER HAS BEEN ISSUED AN AV BALLOT AND **HAS NOT**RETURNED THE BALLOT TO THE CLERK

- ★ Call the Clerk's Office (we must spoil the ballot in our system before you can issue a new ballot) you will be directed to have the voter complete the Affidavit of Lost Absentee Voter Ballot form
 - If surrendering the ballot you will need the voter to fill out the Affidavit of Lost Absentee Voter Ballot form indicating they would like to surrender their ballot and vote at the polls
 - Have the voter sign the envelope and write "Surrendered" across the front
 - Place the surrendered ballot and the affidavit in the #10 Local Clerk's Envelope
- ★ You may now issue a regular ballot

Prop 3 - Voter Registration Changes

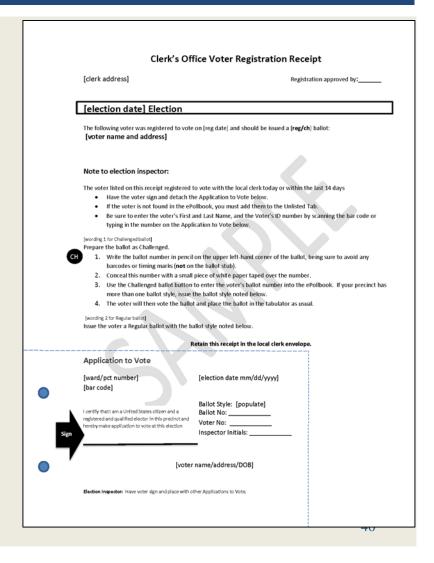
A voter who wishes to register to vote and obtain a ballot may do so until 8:00 pm on Election Day

- ★ Send to Clerk's Office to register
 - Must have proof of residency State ID/DL, utility bill, pay stub, bank statement, government document.
 - May vote absentee at Clerk's Office OR
 - May return to the polls with a receipt and vote in precinct
 - Regular Ballot State ID/DL to prove residency
 - Challenged Ballot Secondary form of proof of residency

Prop 3 - Voter Registration Changes

Voter Registration Receipt

- ★Only issued within 14 days of Election
- ★ April 19th and after for this Election
- ★ Voter is added to the Unlisted
 Tab
- ★ Receipt will indicate whether a 'Regular' or 'Challenged' Ballot should be issued — make this selection in the EPB



Voter Registration Receipt - REGULAR

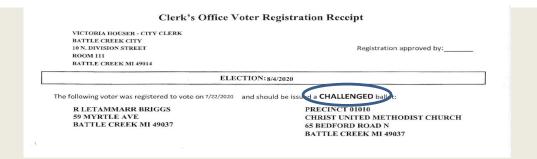
	Clerk's Office Voter Registration Receipt				
	VICTORIA HOUSER - CITY CLERK				
	BATTLE CREEK CITY				
	10 N. DIVISION STREET	Registration	on approved by:		
	ROOM 111				
	BATTLE CREEK MI 49014				
.—— 1	ELE	CTION: 8/4/2020			
	MARTY EARNEST DESKINS 10 CLAY ST APT 614 BATTLE CREEK MI 49017	PRECINCT CHERRY H 10 CLAY ST BATTLE CREE	Application to Vote	8/4/2020	
â	3			Ballot Style: 3198 Ballot No:	
			I certify that I am a United States citizen and a registered and qualified elector in this precinct and hereby make application to vote at this election	17	
			MARTY EARNEST DESKINS, 10 CLAY ST APT	614BATTLE CREEK MI 49017, 11/12	

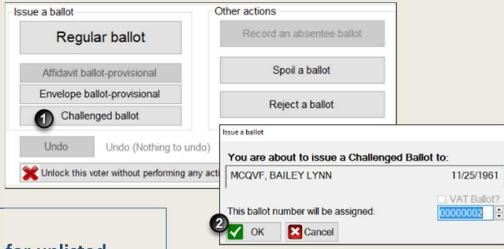
Voter Registration Receipt - CHALLENGED

Clerk's Office Voter Registration Receipt VICTORIA HOUSER - CITY CLERK BATTLE CREEK CITY Registration approved by: 10 N. DIVISION STREET ROOM 111 **BATTLE CREEK MI 49014** ELECTION: 8/4/2020 The following voter was registered to vote on 7/22/2020 and should be issued a **CHALLENGED** ballot: PRECINCT R LETAMMARR BRIGGS Application to Vote 59 MYRTLE AVE CHRIST U **BATTLE CREEK MI 49037** 65 BEDFOR 01010 8/4/2020 BATTLE C Ballot Style: 3193 Ballot No: I certify that I am a United States citizen and a Voter No: registered and qualified elector in this precinct and hereby make application to vote at this election Inspector Initials: R LETAMMARR BRIGGS, 59 MYRTLE AVE BATTLE CREEK MI 49037, 10/20/1959 Election Inspector: Have voter sign and place with other Applications to Vote

PROCESS UNLISTED VOTERS WITH A RECEIPT

- ★ If the receipt says the ballot should be prepared as challenged, follow directions on receipt for ballot preparation, and in EPB:
- Click Challenged Ballot
- Enter the voter 's ballot number into the e-Pollbook







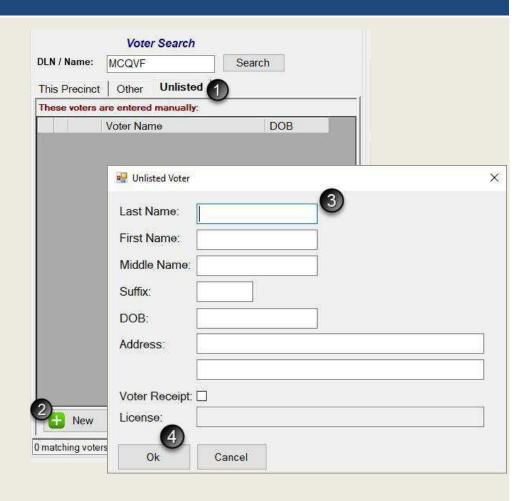
Important note:

Manually enter ballot numbers **for unlisted** voters. The next regular ballot issued in their ballot style will need to be adjusted as it will neither auto increment norlockout.

ADD UNLISTED VOTER

(USE ONLY AT THE DIRECTION OF THE CLERK)

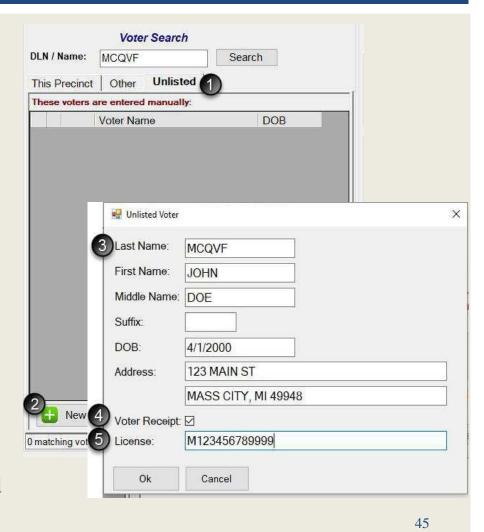
- ★ If the citizen is a qualified voter in this precinct, add them to the Unlisted tab
- ★ To add voter to list:
 - 1. Select Unlisted tab
 - 2. Select New
 - 3. Enter voter information You must complete all fields
 - 4. Select OK
- ★ Lock voter and click "Remark" to enter a complete description of why voter was added under the Unlisted tab.
- ★ Select ballot type and issue ballot



PROCESS UNLISTED VOTER WITH A RECEIPT AND DL/PID

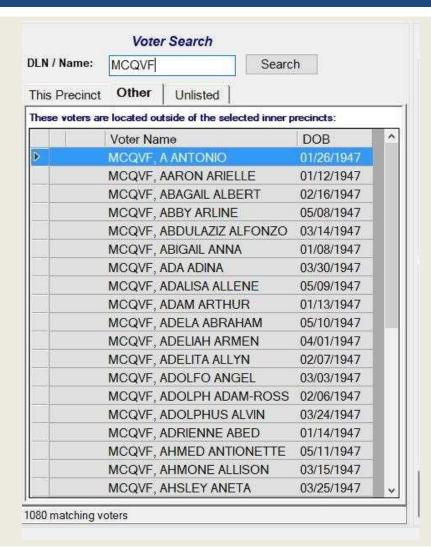
Voters who registered at the clerk's office after the download of the EPB should present a receipt and be added:

- 1. Select the Unlisted tab
- 2. Select New
- 3. Enter the voter's info
- 4. Click Voter Receipt box
- 5. Swipe the driver's license or state ID or scan the barcode to add the ID number; the window will close automatically (or carefully hand-type the number and click OK).
- 6. ALL VOTER INFORMATION MUST BE ENTERED!
- 7. Lock voter and make a remark detailing why you entered them under the Unlisted tab



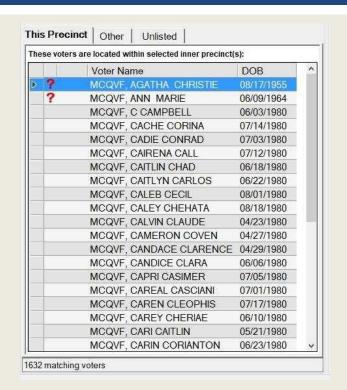
FIND VOTERS NOT APPEARING ON THIS PRECINCT LIST

- **★** Other Tab
 - ★ If the voter is not in
 This Precinct, search in
 Other tab
 - ★ Other tab lists of voters in other precinct(s)
 - ★ Select voter name and direct them to their polling location



DETERMINE WHETHER UNLISTED VOTERS ARE ELIGIBLE TO VOTE IN THIS PRECINCT

- ★ If the voter is not found in the This Precinct or the Other tab, call the Clerk's Office to look up the voter in the State database
- ★ The Clerk's Office will determine if the citizen is a qualified voter and will direct you on how to proceed





ISSUE A PROVISIONAL ENVELOPE BALLOT

If you have a voter that your **CHAIRPERSON** has determined will require a Provisional Ballot follow the below steps:

ENVELOPE Ballot (If answered "No" to any questions)

- ✓ If the voter is registered in another precinct and refuses to go there; Click the "Other" tab and find your voter
- ✓ If the voter is not found under the **This Precinct** or **Other** tabs; Click the "Unlisted" tab to add the voter to the list
 - Click New
 - Enter Voter's information
 - Click OK
- ✓ Lock this voter record
- ✓ Provisional (envelope) ballot
- ✓ Enter Ballot number
- ✓ MAKE SURE YOU CHECK THE BALLOT NUMBER! THIS PORTION OF THE PROGRAM WILL NOT RECOGNIZE A DUPLICATE BALLOT NUMBER
- ✓ ENTER REMARKS

THIS BALLOT DOES NOT GO INTO THE TABULATOR, PLACE THE SEALED ENVELOPE IN THE STORAGE ENVELOPE #11.

ISSUE A PROVISIONAL AFFIDAVIT BALLOT

If you have a voter that your **CHAIRPERSON** has determined will require a Provisional Ballot follow the below steps:

AFFIDAVIT Ballot (ONLY if answered "Yes" to all questions)

- ✓ Click the Unlisted tab
- ✓ Click New
- ✓ Enter Voter's information
- ✓ Click OK
- ✓ Lock this voter record
- ✓ Provisional (affidavit) ballot
- ✓ Enter Ballot number
- ✓ Make sure Ballot number is written on the BACK of the PAPER Ballot before it is given to the Voter (NOT THE STUB)

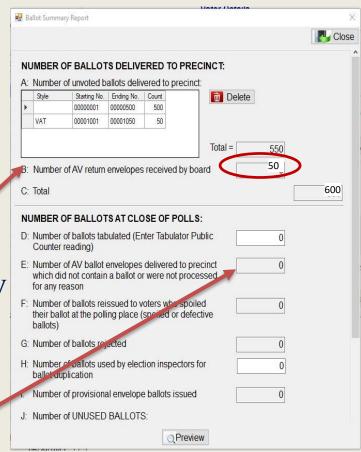
MAKE SURE YOU CHECK THE BALLOT NUMBER! THIS PORTION OF THE PROGRAM WILL NOT RECOGNIZE A DUPLICATE BALLOT NUMBER - Add Remarks

RECORDING AV BALLOTS

AV Ballots will be processed in the precinct for this election.

AV Ballots will be delivered to each precinct in the morning by the Clerk's Office and throughout the day.

- The EBP operator must record the number of ballots delivered to the precinct in the Ballot Summary Section B and make a remark in the Remarks Section (see slide 54). Do not include AV numbers in Section A *Number of ballots delivered to precinct* (this is for the number of blank precinct ballots delivered to the precinct).
- Empty AV envelopes or rejected AV ballots must be recorded in Section E (check with processing team or chairperson for this number, if any.



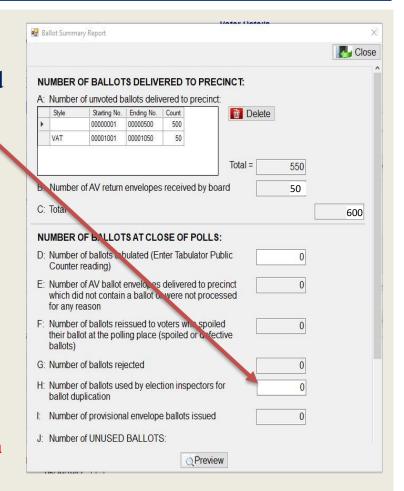
RECORDING AV BALLOTS

 Any in-precinct ballots that are used to duplicate AV ballots must be accounted for and the number of ballots used must be entered in Section H. Be sure to make a remark in the General Remarks section.

You will need to update sections B, E and H as additional ballots are delivered and processed throughout the day.

As a reminder: you cannot accept AV ballots from voters who appear at the polling location.

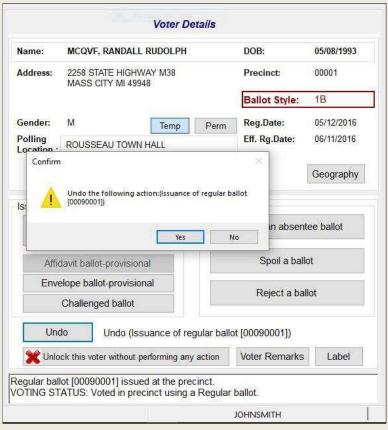
The AV ballot must be returned to the Clerk's Office to check-in and verify before it is delivered to the precinct or the voter can surrender the AV ballot and be issued a new in-precinct ballot (Clerk's Office must approve and a form must be completed)



AVOID MISTAKES OR CORRECT MISTAKES

- ★ Did you lock the wrong voter?
 - ★ Click Unlock this voter without performing any action
- ★ Did you make a mistake?
 - ★ Use Undo for entry mistakes
 - ★ wrong ballot number
 - ★ wrong voter
- **★** Do not use Undo to Spoil a ballot
- **★** Do not Spoil a ballot to fix a numbering error





CORRECT A SIMPLE MISTAKE

- 1. Search voter
- 2. Select voter
- 3. Click Lock this voter record
- 4. Click Undo
- 5. Click Yes

Note that this does make a blank row in your List of Voters. Immediately record the correction to fill that gap.



	List of Voters	
#	Assigned To	Ballot
1	MCQVF, LISA ANNE	00000001
		00000003
2	MCQVF, LISA LEE	00000002
3	MCQVF, JOHN DOE	00000004
4	MCQVF, RALEIGH GRANT	00000106
5		
6	MCQVF, RANA RASHID	00000005
7	MCQVF, RAFAEL REYNALD	00000006
8		

MAKE A GENERAL REMARK

Any time a correction is made, AV ballots are delivered, you balanced in the middle of the day or any other issue or situation occurs you will need record a remark.

- 1. Click File (or General Remarks button on main screen and skip to step 3)
- 2. Click Remarks
- 3. Click New
- 4. Enter Remark; the entry will be automatically time- and date-stamped
- 5. Click OK
- 6. Click Close



MAKE AVOTER REMARK

To tie a remark to a specific voter, pull

voter record up and:

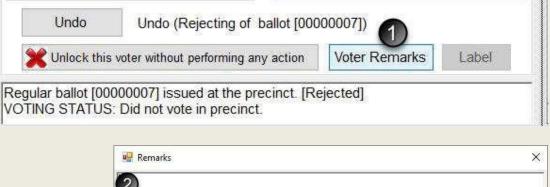
1. Click Voter Remarks

2. Enter remark text in box 3.

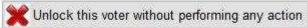
Click OK

Voter remarks are time- and datestamped and capture the voter name and voter number.

If there are no other actions to perform on that voter, Unlock the voter and move to the next voter.







REJECT A BALLOT

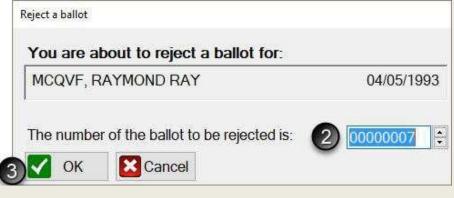
- ★ Reject a ballot only in situations where a voter will not be issued a new ballot.
- ★ Valid reasons for rejection are:
 - ★ Exposure A voter intentionally exposed his or her marked ballot to others at the polling place.
 - ★ Missing stub/ballot number does not agree It is discovered during the ballot serial number verification process that the stub on the ballot that was issued to the voter at the polls is missing or bears a different number than the number recorded on the voter's Application to Vote.
 - ★ Ballot was left in booth/voter did not tabulate A voter neglected or refused to tabulate his or her ballot.

REJECT A BALLOT

- ★ Pull the voter up in EPB to reject a ballot:
 - 1. Click Reject a ballot
 - 2. Verify ballot number is the same as assigned and click OK
 - 3. Click OK

Lock the voter in again to record a Voter Remark including the reason for the rejection, and then use the red X to Unlock the voter





MARK UNISSUED BALLOTS DEFECTIVE

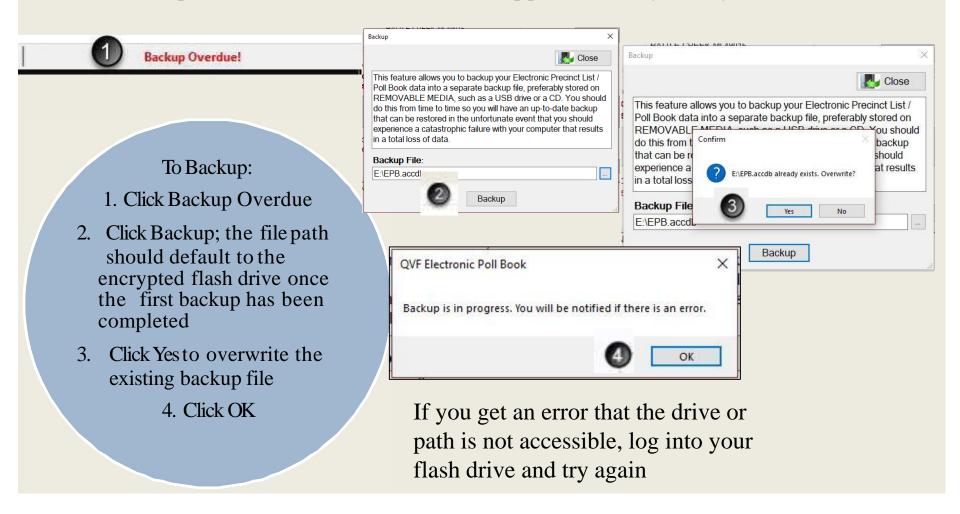
If a ballot (within the number range being used) becomes unusable, record it as defective so the Ballot Summary will still balance at the end of the night.

- 1. Click File
- 2. Click Un-issued Defective Ballots
- 3. Click Render Ballots Defective
- 4. Select the Ballot Style, enter the Ballot Number Range, and record Remarks why the ballot is defective.
- 5. Click OK
- 6. Click Close



BACK UP REGULARLY

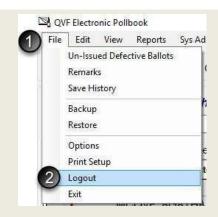
★ The Backup Overdue reminder flashes approximately every half hour



SWITCH USERS

- 1. Click File
- 2. Click Logout

The next user can login with their User Name and Password





The current user is listed in the lower right corner of the screen

ılar ballot.		
	Total = 1	
	JOHNSMITH	

Power Interruption or Equipment Malfunction (1 of 3)

- ★ Contact the City Clerk's Office in the event that you experience any loss of power or equipment malfunction.
- ★ In case of power outage, the tabulators should run for a significant amount of time off the battery.
 - If the battery fails, voters should insert ballots into the auxiliary bin for later processing. NOTE: You should place ballots already counted by the tabulator into an empty ballot bag and keep locked in the tabulator bin. Already counted ballots and ballots placed into the auxiliary bin MUST be kept separate. Ballots placed in the auxiliary bin will be run through the tabulator once power is restored.
- ★ Your voter assist terminal (ICX) has an external printer, and the printer does not have a battery back up so the ICX cannot be used during an outage.

Power Interruption or Computer Malfunction (2 of 3)

★ Electronic Poll Books (EPB) should be fully charged prior to Election Day and will run for a significant amount of time before it becomes necessary to plug in – BE SURE to routinely back up data throughout

the day.

★ If the EPB battery fails or your computer malfunctions you will have to work out of the printed Precinct Voter List binder to verify registrations and record issuance of ballots on the blank, lined List of Voters found in the front pocket of the Poll Book binder.

No. of Voter	NAME OF VOTER	Mark A.V. If Voted by Absent Voter	Number on Ballot	No. of Voter	NAME OF VOTER	Mark A.V. If Voted by Absent Voter	Numbe on Ballot
1				31			
2				32			
3				33			
4				34			
5				35			
6	9			36			
7				37			
8				38			
9				39			
10				40			
11				41			
12		9		42			
13	F81			43			
14				44			
15				45			
16				46		9	
17	.96			47			
18				48			
19				49			

Power Interruption or Computer Malfunction (3 of 3)

★ Processing Voters:

- Voters will fill out the application to vote just like normal.
- The Computer Operator will then locate the voter in the printed Precinct Voter List binder. Highlight the voter.
- Record the voters name and ballot # issued on the blank list of voters. Remember to refer back to the last application to vote before the power loss/equipment malfunction to get the last voter # used – you do not start voter numbers over, you must continue voter number sequence.
- Place ballot and application to vote in the secrecy sleeve.
- Direct voter to voting booth.

ELECTION DAY CLOSE OF POLLS

Election
Inspector
Tasks,
Continued

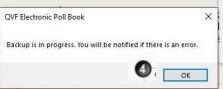
CLOSE THE POLLS: EPB TO-DO LIST

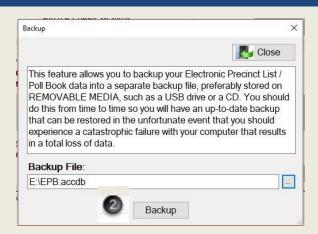
- ☐ Save one last Backup file
- ☐ Save Ballot Summary Report
- ☐ Save List of Voters Report
- ☐ Save Remarks Report
- ☐ Save Voting History!!!
- Look at the files saved on the flash drive and go back to save anything that got missed (pay attention to the time the file was saved)

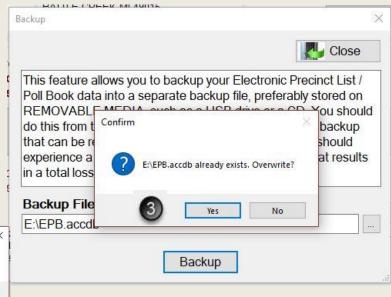
CLOSE THE POLLS: SAVE BACKUP

To perform one last Backup and ensure all data is saved to the encrypted flash drive:

- 1. Click File and Backup
- 2. Review file path and click Backup
- 3. Click Yes
- 4. Click OK







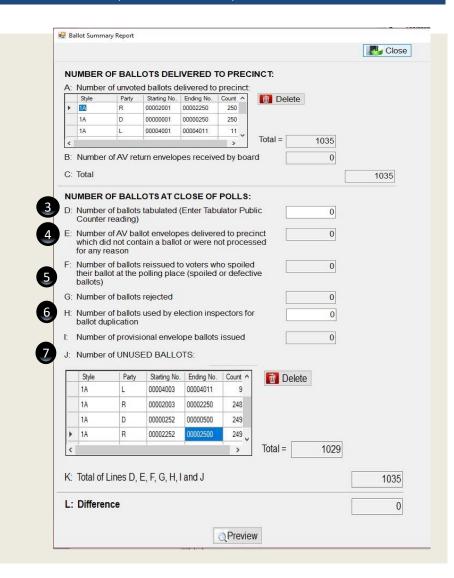
CLOSE THE POLLS: SAVE BALLOT SUMMARY REPORT (1 OF 2)

Reports Sys Admin Help

List of Voters

Ballot Summary

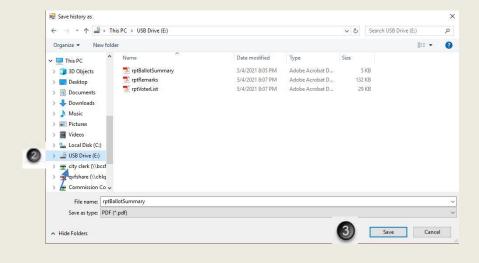
- 1. Click Reports
- 2. Click Ballot Summary
- 3. (D) Enter the Number of ballots tabulated as found on your tabulator.
- 4. (E) Enter the Number of AV ballot envelopes delivered to precinct which did not contain a ballot or were not processed for any reason if absentee ballots are processed in the precinct.
- 5. Lines F and G are already populated from spoiled or defective ballots and rejected ballots.
- 6. (H) Enter the Number of ballots used by election inspectors for ballot duplication. (should be 0)
- 7. (J) Enter the Number of Unused Ballots by entering the Starting Number (the next ballot that would be issued) and the Ending Number of the unused ballots. Tab to create a new line for each ballot style. Tab out to calculate.
 - **STOP L must be 0. If L is not 0, double-check items 3-8 and ensure everything was entered correctly.
- 9. Scroll down, if necessary, and click Preview

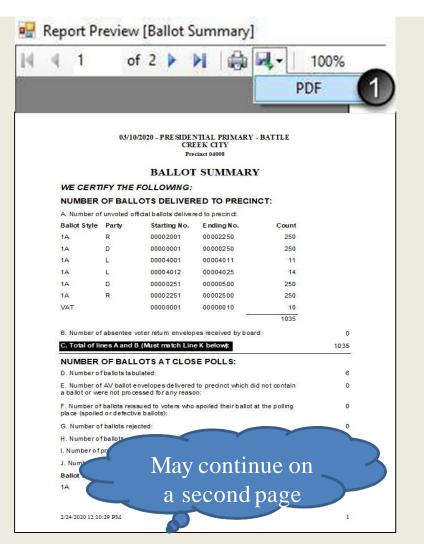


CLOSE THE POLLS: SAVE AND PRINT BALLOT SUMMARY REPORT (2 OF 2)

Perform these steps to save The Ballot Summary:

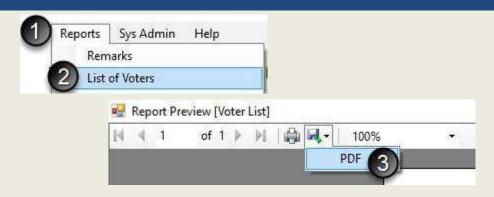
- 1. Click the save/disk icon and PDF
- 2. Click the USB Drive (drive letters may vary)
- 3. Click Save then close





CLOSE THE POLLS: SAVE LIST OF VOTERS

- 1. Click Reports
- 2. Click List of Voters
- 3. Click the disk icon and PDF
- 4. The flash drive that was selected for the Ballot Summary should automatically appear (if not, click that folder to save to the USB).
- 5. Click Save.



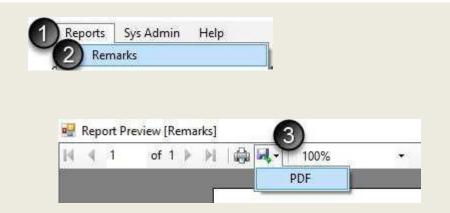
	PR	ECINCT 00001		
	LIST			
#	Voter Nam e	Ballots	Remarks	
1	MCQVF, LISA ANNE	0000001	Spoiled	
		00000003		
2	MCQVF, LISA LEE	00000002	Challenged	
3	MCQVF, JOHN DOE	00000004		
4	MCQVF, RALEIGH GRANT	00000106	Absentee Ballot	
5	MCQVF, RANDELL REGAN	00090001		
6	MCQVF, RANA RASHID	00000005		
7	MCQVF, RAFAEL REYNALD	00000006		
8	MCQVF, RAYMOND RAY	00000007	Rejected	
9	MCQVF, RASHEDA RAYE	00000008		
10	MCQVF, RANSOM RITTER	00000011		

CLOSE THE POLLS: SAVE REMARKS

- 1. Click Reports
- 2. Click Remarks
- 3. Select the disk icon and PDF
- 4. The USB selected for the last two reports should automatically pop up.

 Always check to make sure you are in the encrypted flash drive and the correct folder before clicking Save.

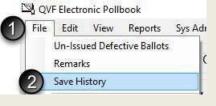
Note: There must be at least one recorded Remark for the report to save.



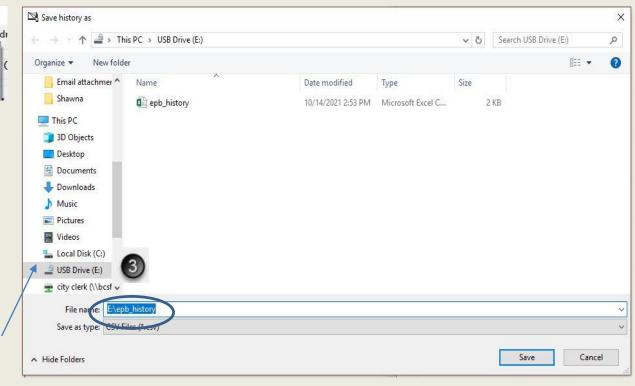
Date / Time	User	Voter #	Voter Name	Remarks	
6/11/2019 10:30:12 PM	JOHNSMITH	8	MCQVF, RAYMOND RAY	ballot rejected because voter failed to tabulate ballot	
6/11/2019 10:25:45 PM	JOHNSMITH			Compared tabulator and list of voters; we still balance!	

SAVE VOTING HISTORY REDIRECTION ACTION REQUIRED!

After all other reports are saved, save the voter history to the flash drive. The Clerk needs to use this file to update the voter registration files in the QVF recording who voted on Election Day.



- 1. Click File
- 2. Click Save History
- 3. Redirect the file by clicking on the flash drive under This PC.
- 4. Click Save

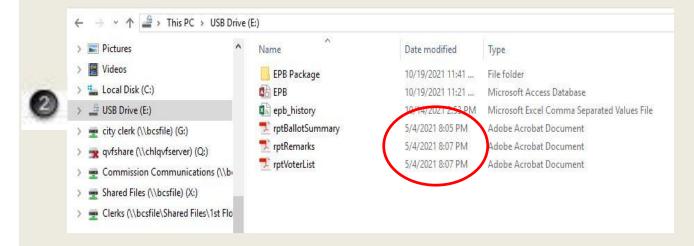


CLOSE THE POLLS: ENSURE FILES ARE ON THE FLASH DRIVE

1. Click the file folder icon to open Windows File Explorer



2. Click on the encrypted flash drive (letters may vary)



3. You must have the following files:



Review the "Date modified" field and verify that each of the 5 reports/backup were saved on election day and after 8:00 pm

CLOSE THE POLLS: SHUTTING DOWN

- ★ Once you have saved: 1) Ballot Summary (balanced to 0)
 2) Voter History Report, 3) List of Voters, 4) Remarks
 Report
- ★ Click on 'File' and 'Log Out' and then 'shutdown' Safely remove Flash Drive (see pg. 74) and give to Chairman to secure in black canvas transfer bag with the ICP cards
- ★ Pack up all power cords, scanner, mouse, laptop in computer bag to return to City Hall
- ★ See your Chairperson to see what you can do to help finish closing your precinct

CLOSE THE POLLS: SAFELY REMOVE HARDWARE AND EJECT MEDIA

To safely remove the flash drive after you have logged out of the Privacy Zone, click on the USB icon in the bottom toolbar. Click "Eject Sandisk 3.2Gen1".

Remove the flash drive once you receive confirmation

that is safe to remove.



If the USB icon is not in the bottom toolbar, click on the arrow to "show hidden icons".



BOE – Opening the Polls



BOE – Processing Voters



- BOE Voters Who
 Have Moved
- BOE Closing the Polls





- YouTube: Michigan Department of State Election Worker Resources
 - https://www.youtube.com/playlist?list=PLeyRQ8IgEZIZEy2mLBInWl RDgXelxxEoA
- YouTube: MigovBOE
 https://www.youtube.com/c/MigovBOE/playlists?view=50&sort=d
 d&shelf_id=2
- Michigan Department of State Electronic Pollbook Manual

Training Videos and Resources: